

Accessibility Statement for iPerform

Network Rail is committed to providing a web application that is accessible to the widest possible audience, regardless of technology or ability. We have worked to increase the accessibility and usability of this web application and in doing so follow many of the available standards and guidelines.

We also routinely check this web application when updates are made to ensure that they meet accessibility requirements.

Whilst we work to the accepted guidelines and standards for accessibility and usability, it is not always possible to do so in all areas of the web application. We acknowledge that this is a work in progress and there are improvements that can be made.

Using this Web Application

We want as many people as possible to be able to use this web application. For example, that means you should be able to:

- Understand presented information without relying on colour
- Identify the purpose of each link from its context
- Change text style properties without breaking the page
- Content is presented in a meaningful order.
- Elements shown in focus or hover are dismissible, hoverable, persistent.

We've also made the text as simple as possible to understand.

How accessible this Web Application is

We know some parts of this website are not fully accessible:

- Elements of the web app do not have name tags and therefore cannot be identified by name using a screen reader
- Alt text is not included for all images / icons
- Elements of the web app have not been built for accessibility
- The web app cannot be navigated using a keyboard
- The contrast ratio between some backgrounds and text does not meet AA guidelines of 4.5:1 for normal text, or 3:1 for large text (ratio is 2.3:1)
- The contrast ratio between some backgrounds and non-text elements does not meet AA guidelines of 3:1
- Text cannot be resized to 200 % without loss of content or function
- Webapp cannot be browsed using a 320 pixel wide screen

What to do if you cannot access parts of this Web Application

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille please contact us at digitalfactory@networkrail.co.uk.

Reporting accessibility problems with this Web Application

We're always looking to improve the accessibility of this web application. If you find any problems that aren't listed on this page or think we're not meeting the requirements of the accessibility regulations, please contact us.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this Web Application's accessibility

Network Rail is committed to making its web applications accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This web application is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons. To view these in more detail, and what we are doing to resolve them, please view the accessibility test report [here](#).

Non compliance with the accessibility regulations

We are aware that this web application currently fails on the following success criteria:

- 1.1.1 (provide text alternatives for non-text content)
- 1.4.4 (text can be resized to 200 % without loss of content or function)
- 1.4.10 (user must be able to browse a website using a 320-pixel wide screen without having to scroll horizontally (There are some exceptions))
- 1.4.11 (extend colour contrast of at least 3:1 to non-text content such as infographics, diagrams, states, etc.)
- 2.1.1 (accessible by keyboard only)
- 2.5.3 (text in buttons or label should be readable by assistant technologies and can be used with Text-to-speech)
- 3.3.2 (label elements and give instructions)
- 4.1.1 (no major code errors)
- 4.1.2 (build all elements for accessibility)

How we tested this Web Application

This web application was last tested on 19/05/2022. The test was carried out by the Digital Factory team within Network Rail.

We tested:

- Our main web application platform, available at <https://iperform.nrdigital.co/login>

You can read the full accessibility test report [here](#).

This statement was prepared on 31/07/2021. It was last updated on 19/05/2022.